

LiveGPStracks.com common questions

Common questions

- [How to sign up](#)
- [How to sign in](#)
- [Forgot your password?](#)
- [How to change password](#)
- [Two-factor authentication and one-time password](#)
 - [Activities on livegpstracks.com](#)
 - [How to switch authorization methods?](#)
 - [How to disable Google Authenticator?](#)
 - [How to sign in on website?](#)
- [Personal area](#)
- [Friends](#)
 - [Who is friends?](#)
 - [What does adding as a friend give?](#)
 - [How to add a friend?](#)
 - [How to confirm/reject invitation](#)
 - [How to cancel invitation](#)
 - [How to delete friends](#)

GPS Monitoring Platform

Website

Setup and management

- [How to enter the GPS monitoring section?](#)
- [How to disable DashBoard when entering a section](#)
 - [How to enable DashBoard when entering a section](#)
- [Connecting trackers to the platform](#)
 - [How to connect gps tracker to platform](#)
 - [Tracker is added but not working — what to do](#)
 - [Typical connection and usage problems](#)
 - [How to connect tracker in free test mode on paid tariffs?](#)
 - [Test port](#)
- [How to delete device](#)

Payment and Plans

- [Where can I see plans?](#)
- [How to connect or change the plan](#)

- [How to control your expenses](#)
 - [How to look refilling history of balance](#)
 - [How to refill the balance](#)
 - [How to refill the balance with a bank card](#)
 - [Gift Certificates](#)
 - [Payments calculator](#)
 - [How to use platform for free](#)
 - [How we work with companies](#)
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Tracks and online movement

- [How to watch movement online](#)
 - [How to turn on\off red line after the tracker](#)
 - [How to view the movement track \(history\)?](#)
 - [How to view the track for the current day?](#)
 - [How to view a track for previous days?](#)
 - [How to view a track for several dates \(period\)?](#)
 - [How to watch a track for several different dates](#)
 - [Track information](#)
 - [Track details](#)
 - [Display track by time](#)
 - [Display of stops and shutdowns](#)
 - [Display track with filters](#)
 - [Display track in different colors depending on the speed](#)
 - [Display on the track the direction of movement](#)
 - [Removing waypoints from a track](#)
 - [Player](#)
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Display on the map

- [Color indication of the tracker status on the map](#)
 - [What does the tracker "on" or "off" mean?](#)
 - [How to show/hide title under each tracker?](#)
 - [Can I display several trackers on the map at once](#)
 - [Graphs](#)
 - [Fixed objects](#)
 - [What is "fixed objects"](#)
 - [Fixed objects settings](#)
 - [How to create objects?](#)
 - [How to edit an object?](#)
 - [How to delete an object?](#)
 - [Displaying fixed objects on the map](#)
 - [How to set the approach zone on the created object?](#)
 - [Displaying the planned route or area](#)
 - [Additional data](#)
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Access to viewing for another people

- Give a friend access to the tracker
 - Viewing one tracker (option "Link for tracking")
 - How to create links on the website
 - Other ways to create a link
 - What will a person see by clicking on the link
 - How to edit tracking link
 - How to delete tracking link
 - How to embed a tracking link in your blog or website?
 - Viewing multiple trackers ("Operator" option)
 - How to create an operator
 - How to edit an operator
 - How to delete an operator
 - How to embed a operator in your blog or website?
 - Displaying the operator in the Mobile Dispatcher app
 - Chat
 - Monitoring objects through the Google Earth program
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Geofences and notifications

- Tracker on/off event notifications
 - Tracking zones (Geozones)
 - How to set a zone?
 - How to edit a zone?
 - How stop zone notifications?
 - How to delete a zone?
 - How to return to the zone on the map
 - How to hide the display of zones on the map
 - Geofences approach
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Redefining parameters, taring

Documentation under development

Reports

Documentation under development

Our applications for smartphones

Documentation under development

Mobile Dispatcher (Android)

- [About Mobile Dispatcher](#)
- [SMS Command Sets](#)

Documentation under development

Real Time GPS Tracker app (Android)

About Real Time GPS Tracker

- [What is Real Time GPS Tracker?](#)
- [First start](#)
- [Main elements of the interface](#)

Running in the background on Android

- [Why you need to customize the smartphone itself to work in the background](#)
- [Working in the background on Android 8, 9, 10](#)
- [Working in the background on Android 11, 12, 13](#)

Travel Online

Website

Documentation under development

Live GPS Travel Tracker (Android)

Documentation under development

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