[LiveGPStracks.com common questions](#)

Common questions

- [How to sign up](#)
- [How to sign in](#)
- [Forgot your password?](#)
- [How to change password](#)
- [Two-factor authentication and one-time password](#)
  - [Activities on livegpstracks.com](#)
  - [How to switch authorization methods?](#)
  - [How to disable Google Authenticator?](#)
  - [How to sign in on website?](#)
- [Personal area](#)
- [Friends](#)
  - [Who is friends?](#)
  - [What does adding as a friend give?](#)
  - [How to add a friend?](#)
  - [How to confirm/reject invitation](#)
  - [How to cancel invitation](#)
  - [How to delete friends](#)

[GPS Monitoring Platform](#)

Website

Setup and management

- [How to enter the GPS monitoring section?](#)
- [How to disable DashBoard when entering a section](#)
  - [How to enable DashBoard when entering a section](#)
- Connecting trackers to the platform
  - [How to connect gps tracker to platform](#)
  - [Typical connection and usage problems](#)
  - [How to connect tracker in free test mode on paid tariffs?](#)
  - [Test port](#)

Payment and Plans

- [Where can I see plans?](#)
- [How to connect or change the plan](#)
- [How to control your expenses](#)
- [How to look refilling history of balance](#)

- How to refill the balance
    - How to refill the balance with a bank card
- Gift Certificates
- Payments calculator
- How to use platform for free
- How we work with companies

Tracks and online movement

- How to watch movement online
- How to turn on\off red line after the tracker
- How to view the movement track (history)?
    - How to view the track for the current day?
    - How to view a track for previous days?
    - How to view a track for several dates (period)?
    - How to watch a track for several different dates
- Track information
- Track details
- Display track by time
- Display of stops and shutdowns
- Display track with filters
- Display track in different colors depending on the speed
- Display on the track the direction of movement
- Removing waypoints from a track
- Player

Display on the map

- Color indication of the tracker status on the map
- What does the tracker "on" or "off" mean?
- How to show/hide title under each tracker?
- Can I display several trackers on the map at once
- Graphs
- Fixed objects
    - What is "fixed objects"
    - Fixed objects settings
    - How to create objects?
    - How to edit an object?
    - How to delete an object?
    - Displaying fixed objects on the map
    - How to set the approach zone on the created object?
- Displaying the planned route or area
- Additional data

Access to viewing for another people

- Give a friend access to the tracker
- Viewing one tracker (option "Link for tracking")
    - How to create links on the website
    - Other ways to create a link
    - What will a person see by clicking on the link
    - How to edit tracking link
    - How to delete tracking link
    - How to embed a tracking link in your blog or website?
- Viewing multiple trackers ("Operator" option)
    - How to create an operator
    - How to edit an operator
    - How to delete an operator
    - How to embed a operator in your blog or website?
    - Displaying the operator in the Mobile Dispatcher app
- Chat
- Monitoring objects through the Google Earth program

Geofences and notifications

- Tracker on/off event notifications
- Tracking zones (Geozones)
    - How to set a zone?
    - How to edit a zone?
    - How stop zone notifications?
    - How to delete a zone?
    - How to return to the zone on the map
    - How to hide the display of zones on the map
- Geofences approach

Redefining parameters, taring

Documentation under development

Reports

Documentation under development

Our applications for smartphones

Documentation under development

Mobile Dispatcher (Android)

Documentation under development

Real Time GPS Tracker app (Android)

About Real Time GPS Tracker

- What is Real Time GPS Tracker?
- First start
- Main elements of the interface

Running in the background on Android

- Why you need to customize the smartphone itself to work in the background
- Working in the background on Android 8, 9, 10
- Working in the background on Android 11, 12, 13

Travel Online

Website

Documentation under development

Live GPS Travel Tracker (Android)

Documentation under development

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